



**Q1. How am I going to receive the class link or credentials?**

**Answer** - The class link along with the credentials will be sent from FASTiINFO team from the mail id [info@fastinfoclass.in](mailto:info@fastinfoclass.in) on your registered mail id.

**Q2. How do I join a class through the application?**

**Step 1** - Download the **FASTiINFO Live Learning Application** available on Google Playstore for Android and App-store for IOS users ;

**Step 2** - Register/Login by using the Credentials which has been provided from our end and gain the access for Live Learning Spoken English Platform ;

**Step 3** - Go to three dots provided on the left-hand top side of the screen ;

**Step 4** - Go to **Join Live Classes**

**\*\*Please note that Zoom Application must be installed on your device (Mobile Phone) before accessing the classes from our application.**

**Q3. How do I join a class through the website?**

**Step 1** - Go to <https://operation.fastinfoclass.in/student-portal/> ;

**Step 2** - Register/Login by using the Credentials which has been provided from our end over your registered mail and gain the access for Live Learning Spoken English Platform from the Desktop or Laptop

**Step 3** - Go to **To Join Your Live Classes** visible on your dashboard , click on the **To Join Your Live Classes** option and this will take you to Zoom Platform from where you will get your Live Classes from our end and the classes will get started.