

PhysicsWallah FAQs

1) Where can I see batch information?

If you are having trouble locating your batch, please follow the process outlined below:

1. Go to "Study" on the website
2. Click on "My Batches"
3. Check both the "Paid" and "Free" sections
 - If you have purchased a batch, it will be listed in the "Paid" section.
 - If it is a complementary or free batch, it will be listed in the "Free" section.

2) How to join the live class?

To improve your user experience, we want to inform you about recent updates made to the Batch section in the PW App/Web. Starting today, all classes scheduled for the day can be accessed in the Study section of the PW App.

To access today's classes:

Navigate to the study page.

In the batch list, locate the "Today's Classes" section.

Select your batch from the list.

Check out the class schedule for the selected batch.

These changes are aimed at making it easier for you to find and access your classes. If you have any questions or need further assistance, please feel free to reach out to us. We are here to help!

Click Here: <https://www.pw.live/study/batches/study>

3) Where do i find recorded classes?

To access the recorded lectures, please follow these steps:

1. Go to the "Study" section.
2. Click on "My Batches."
3. Check both the paid and free sections and select the desired batch.
4. Inside the batch's page, navigate to "All Classes."
5. Click on "All Classes," then go to "Notices."
6. Look for "All Contents" and click on "Lectures."

Please note that if you cannot find the recorded lectures at the specified location immediately, we recommend checking again later. Sometimes, it may take a few hours for the recordings to be uploaded after the class. However, rest assured that you will eventually find them at the mentioned location.

4) When will the batch start?

I recommend checking the lecture planner for detailed schedules of all classes. It will give you a clear idea about the class timings. To access the lecture planner, please follow these steps:

Click on "My Batches."

Select your desired batch.

Inside the batch's page, navigate to "All classes"

Click on "All Classes," then go to "Notices."

Look for "Lecture Planner" and click on it.

Additionally, if you wish to view the schedule on a weekly basis, follow these steps:

Click on "My Batches."

Select your desired batch.

Inside the batch's page, navigate to "All Classes," then click on "Weekly Schedule" under "Notices."

If you encounter any difficulties or have any other issues, please let us know. We are here to assist you and provide any support you may need.

5) Where do i find my DPP and their solutions?

We recommend the following steps to find DPP (Daily Practice Problems) and DPP solutions:

Go to the "Study" section.

Click on "My Batches."

Check both the paid and free sections and select your desired batch.

Inside the batch's page, navigate to "All Classes"

Click on "All Classes," then Select your desired "subject."

Then click on "DPP (DPPs)/DPP Videos (DPP solutions)."

Please note that some of the classes' DPPs might not be uploaded, and this information will be mentioned in the class video.

If you encounter any difficulties or have any other issues, please let us know. We are here to assist you and provide any support you may need.

6) Where is DPP solution in the DPP videos section?

We recommend the following steps to find DPP solutions in the DPP videos section:

Go to the "Study" section.

Click on "My Batches."

Check both the paid and free sections and select your desired batch.

Inside the batch's page, navigate to "All Classes"

Click on "All Classes," then Select your "Subject."

Click on "DPP Videos (DPP solutions)."

Once you have selected the DPP Videos section, you will find a video solution for the specific topic.

If you encounter any difficulties or have any other issues, please let us know. We are here to assist you and provide any support you may need.

7) Where do I find notes?

We recommend that you follow the steps outlined below to access Notes for each topic:

Navigate to the 'Study' section.

Click on 'My Batches.'

Check both the paid and free sections, then select the batch of your choice.

Go to 'All Classes.'

Choose your desired subject.

Click on 'Notes.'

After selecting the 'Notes' option, you will find PDF notes relevant to that particular topic.

If you encounter any issues or have other questions, please feel free to reach out. We are here to provide assistance and support as needed."

8) Where do I find test series?

If you have purchased any test series separately, those tests will be available in the "My Tests" section under the "Test Series" category. On the other hand, if you have not made separate purchases, the test series will directly appear under your batch's test series.

To find separately purchased test series, please follow these steps:

Go to the "Test Series" section.

Click on "My Tests."

To find the test series within your batch, please follow the steps below:

Go to the "Study" section.

Click on "My Batches."

Select your desired batch by clicking on it.

Look for the "Test Series" section within the batch's page.

If you encounter any difficulties or have any other issues, please let us know. We are here to assist you and provide any support you may need.

9) How to shift to another batch?

If you want to shift your batch, then read the Batch Shift Policy carefully kindly:-

- As per our batch shift policy, a batch can only be shifted within 15 days of the batch purchase date. Any request made after that cannot be considered.
- If the batch has been shifted once already, then it cannot be shifted again,
- A batch shift from Lower to a Higher price is not allowed.
- A batch shift from any complimentary (Free batch) is impossible.

- It's not possible to shift the batch if it includes multiple complementary batches, (PGF/Vishwas diwas).

10) How to change my current phone number to a different one?

You can change your registered mobile number via Logging in our website/Mobile site (MWeb) <https://www.pw.live/study/profile> (Profile section >edit profile > update number > accept the condition > request otp > enter new number and proceed.

Once, you have done the changes do reply on this email stating ""I did it myself"" & in case you face any issues fill this form <https://forms.gle/WXACYJzjGkM7inLh6>"

11) How can I provide feedback for my teacher or batch?

We sincerely value and appreciate your feedback. Thank you for sharing your thoughts with us. We also encourage you to provide feedback about the faculty or batch directly through the App.

To share your feedback, please follow these steps:

Go to your Batch in the App.

Open the concerned Lecture.

On the right three-dot corner of the video, you will find the following icons: Comments - Ask Doubt - My Doubts - Document - Download - Rating - Report.

Select the "Rating" icon.

Give your rating in terms of stars.

Tap on "Continue."

From there, you can provide your detailed feedback for the faculty.

We are always here to listen and address any concerns you may have. Please feel free to reach out to us anytime if you need further assistance or have any other inquiries.

Thank you for being a part of our platform. Your feedback is invaluable to us!

12) I am not receiving the OTP.

To resolve the issue, please follow these steps:

Ensure that the App is updated to the latest version.

Visit the pw.live site.

Choose your country code (e.g., for INDIA, +91) and enter your mobile number.

An OTP (One-Time Password) will be sent to your device.

If you encounter any difficulties in receiving the OTP, you can try changing the browser or open the site in incognito mode.

If the problem persists or if you have any other concerns, please don't hesitate to let us

know. We are here to assist you and provide any support you may need.

13) I am experiencing trouble playing downloaded videos without an internet connection?

We would like to suggest the following steps to address the issue:

To watch downloaded content, please access it from its respective section. You can find the downloaded content below your profile in the "My Downloads" section.

Initially, start watching the content in online mode for a few minutes. After that, you should be able to switch to offline mode to continue watching.

If the problem still persists or if you have any other concerns, please don't hesitate to let us know. We are here to assist you and provide any support you may need.

19) Facing issue with Video quality, video buffering, app lagging and chat freezing .

If you are experiencing any problems, such as:

- Video quality issues
- Video buffering
- App lagging
- Chat freezing
- Not showing fullscreen
- Or any other errors,

Please follow the steps below for potential solutions:

Check whether you are using the latest version of the app.

Visit the Play Store (for Android) or the App Store (for iOS) and update the app to the latest version.

Verify your internet connection by performing a speed test.

Try clearing the cache from the PW App.

Restart your device and then re-login to the app.

If you still encounter the same issue, please don't hesitate to reach out to us. We would be more than happy to assist you in resolving the problem.

14) I am having trouble accessing the site.

To address your concern, please use the provided weblink: https://www.pw.live/study/batches/study

We suggest trying the following steps:

Delete all the Google Chrome history related to PW.

Remove the cache files.

Clear the cookies.

If the issue persists, please revert to this same email, and we will be ready to assist you further.

Note: Please check if the app is up to date. If not, kindly update the app from the Play Store (for Android) or the App Store (for iOS).

If you are experiencing any other issues or have additional concerns, please don't hesitate to let us know. We are here to provide any support you may need.

22) I'm having trouble opening my batch.

To ensure smooth functionality, please follow the steps below:

If you are using the app, ensure that it is up-to-date. If not, please visit the Play Store (for Android) or the App Store (for iOS) to update the app.

If you are accessing the platform through the web, log out and then re-login using your registered mobile number. Additionally, perform a hard refresh of the page by pressing CTRL+SHIFT+R.

To access your desired batch, kindly refer to the following steps:

Go to the "Study" section.

Click on "My Batches."

Check both the paid and free sections.

By following these steps, you should be able to access your batch smoothly. If you encounter any further issues or have other questions, please feel free to contact us. We are here to provide you with the necessary assistance.

15) I was blocked from live chats and batch removal?

We would like to bring to your attention that if you are experiencing any issues such as:

Inability to access the batch or having your batch access removed

Unable to ask doubts in the Live Chat

This situation may have arisen due to the continuous messages sent from your end in the Live Chat. When multiple messages are sent rapidly, it can be flagged as spam, making it challenging for our faculty members to address your doubts effectively.

To prevent such occurrences, we kindly request that you strictly avoid using irrelevant words or repeatedly sending messages in the comment section. This will help ensure that your doubts are received and attended to promptly.

Your cooperation is greatly appreciated, and we encourage you to utilize the Live Chat responsibly to maximize its benefits for your learning experience.

Should you have any further questions or require additional assistance, please do not hesitate to contact us. We are here to provide you with the necessary support.

16) I am not satisfied with my new teacher. Can i change my teacher?

Please have faith in us as we are committed to providing the best educational experience for you. The new faculty member in your batch is equally experienced and knowledgeable, and we believe attending their lectures will help you connect and benefit from their expertise.

Your satisfaction is of utmost importance to us. If you are still not satisfied with the faculties or have any feedback, we encourage you to share your thoughts with us. Your feedback is invaluable, and we will definitely consider it in our efforts to continuously improve and meet your expectations.

At PhysicsWallah, we take pride in our exceptional team of teachers who are dedicated to delivering quality education. Keep up the hard work and continue with your studies. We wish

you the best of luck in your learning journey!

If you have any other concerns or need further assistance, please don't hesitate to reach out to us. We are here to support you throughout your academic endeavors.

All the very best!

17) How to switch to a different cohort?

To change the class category or exam category, kindly follow these steps:

Open the PhysicsWallah Web/APP and navigate to the "Batch" section.

After logging in, look for the "Cohort / Class Category / Exam category" options on the top left corner of the page.

Click on the provided options.

From the drop-down menu, select the relevant class or exam category you wish to switch to.

If you do not see the desired exam category initially, click on the "Explore all exams" option to access a comprehensive list.

By following these steps, you can easily change your class or exam category as per your preferences. If you encounter any issues or need further assistance, please feel free to contact us. We are here to provide you with the necessary support.

Thank you for choosing PhysicsWallah, and we wish you the best in your academic journey!

Click Here: <a

href="https://www.pw.live/study/batches?cohortId=634fb54c0c56610011d10202"

target="_blank">https://www.pw.live/study/batches?cohortId=634fb54c0c56610011d10202

18) What is the difference between batch testing and separate test series?

We would like to clarify that there is no difference between the separate test series and batch tests. The separate test series option is specifically designed for students who are not enrolled in any of the batches and only wish to purchase the test series.

For students who are already enrolled in batches such as Arjuna, Lakshya, Yakeen, and Prayas, the test series included in these batches are exactly the same as the separate test series. Therefore, there is no need to purchase the test series separately if you are already part of these batches.

By being part of these batches, you already have access to the test series that they offer. You can make the most of these test series to gauge your progress and prepare effectively for your exams.

If you have any further questions or need additional clarification, please do not hesitate to reach out to us. We are here to assist you and ensure a seamless learning experience.

Thank you for your understanding, and we wish you success in your academic journey!

19) How can I provide feedback for test questions?

Your feedback is highly valued, and we appreciate your willingness to share it with us. We kindly request you to provide your feedback through the Test series section of the App/Web.

Here's how you can do it:

Go to the Test series section.

Open the desired Test.

Click on "Start test" to begin the test.

Above every question, you will find a vertical three-dot icon (ellipsis).

Tap on the three dots and select "Report" to share your feedback.

Your valuable feedback will be forwarded to the respective team, and they will work on improving based on your input. Your suggestions are crucial in helping us enhance our services and provide you with a better learning experience.

For additional assistance, you can also refer to this tutorial video for a clearer understanding:
<a href="https://youtu.be/8uUXTtJWIFc"

target="_blank"><https://youtu.be/8uUXTtJWIFc>

If you have any further concerns or questions, please feel free to reply to this email. We are here to address any issues and provide the support you need.

Thank you for your understanding and active participation in helping us improve our platform.

20) How can I provide feedback for test solutions?

We greatly value your feedback, and we appreciate your willingness to share it with us. To provide your feedback, please follow these steps:

Go to the Test series section of the App/Web.

Open the desired Test.

Click on "Start test" to begin the test.

After completing the test, click on "Submit test."

View the solutions for each question.

At the top right corner of the test page for each solution, you will find a "Report" option.

Tap on "Report" to share your feedback.

Your valuable feedback will be forwarded to the respective team, and they will work on improving based on your input. Your suggestions are crucial in helping us enhance our services and provide you with a better learning experience.

For a clearer understanding of the process, you can refer to this tutorial video: <https://youtu.be/8uUXTtJWIFc>

If you have any further concerns or questions, please feel free to reply to this email. We are here to address any issues and provide the support you need.

Thank you for your understanding and active participation in helping us improve our platform.

21) How to give the test ?

We recommend following these steps to access your test series:

Go to the "My Batches" section and select your desired batch.

Open the selected batch by clicking on it.

At the top, you will find several tabs; click on the "Test Series" tab.

Start your test by selecting the desired test from the available options.

If you have purchased a test series separately from a batch, your tests will be visible in the "My Tests" section under the "Test Series" tab.

If you have any further queries or need additional assistance, please feel free to let us know. We are here to help and ensure a seamless learning experience for you.

22) Where can I check my test results?

We appreciate your feedback!

After submitting the test, you will be directed to the Result Summary page. On this page, you can view the following information:

Number of Correct Answers: This indicates the total number of questions you answered correctly in the test.

Number of Wrong Answers: This shows the total number of questions you answered incorrectly in the test.

Number of Skipped Questions: This represents the total number of questions you did not attempt and left unanswered.

Furthermore, you can review your performance for each subject individually. The Result Summary page provides insights into your performance in different subjects, helping you identify areas of strength and areas that may require improvement.

We hope this information proves helpful in evaluating your test performance. If you have any further questions or need additional assistance, please don't hesitate to reach out to us. We are here to support you and enhance your learning experience.

Thank you for being a part of our platform, and we wish you continued success in your studies!

23) Can someone assist me with an issue regarding my invisible rank?

Please note that the Live-ranking feature is currently limited to batch mock tests and not available for other tests. We understand that this feature could be beneficial for all tests, and we value your suggestion.

Rest assured, we will take your feedback into consideration and strive to implement improvements in our platform to enhance your learning experience. Your feedback plays a crucial role in helping us make our services better.

If you have any other suggestions, questions, or concerns, please feel free to reach out to us. We are here to assist you and ensure your satisfaction with our platform.

Thank you for being a part of our learning community, and we wish you success in your academic journey!

24) How to access and view demo lectures?

Please take a moment to watch the Demo lectures, as they can help you make an informed decision.

Here are the steps to access the Demo videos:

Open the PW APP and navigate to the Batches section. Select the desired batch from the list. Scroll down the Batch description, you will find a list of batch demo videos. Tap on the demo video you wish to watch and view it. Alternatively, you can access the Demo Lectures from the "All Classes" section as well:

Click on the All Classes Section in the PW APP. From the All Classes section, go to the Notices tab. Select the Batch demo videos tab, and you will find the Demo Lectures for all the subjects in the batch.

Watching the Demo lectures will give you a glimpse of the teaching style, content quality, and overall learning experience. This lets you evaluate whether the batch aligns with your preferences and requirements.

If you have any further queries or need assistance, please do not hesitate to reach out to us.

We are here to help you make the best choice for your studies.

Thank you for considering our platform, and we look forward to supporting your educational journey.

25) How can I ask questions on the PW app or website?

To utilize the Doubt engine effectively and get your doubts resolved, please follow these steps:

Open the lecture in which you have a doubt.

For the PW App users:

Below the video, you will find an "Ask Doubt" option.

Click on it and locate the specific slide or content where you have the doubt.

Type your question and submit it.

For the PW Web users:

On the video, you'll see three dots at the top right corner.

Click on the three dots and select "+Ask doubt."

Type your question and submit it.

The Doubt assistant will address your question and provide you with a solution within 24 hours.

To review all the solutions provided by the Doubt engine in one place, go to the "My Doubts" section available in the top right corner of the "Classroom" section.

For a more comprehensive understanding, you can watch the video tutorial provided at this link: <https://www.youtube.com/watch?v=I93R1bEvRgY>

If you encounter any difficulties or have further questions, do not hesitate to let us know. We are here to assist you in making the most of our doubt resolution system.

Thank you for choosing PhysicsWallah, and we hope you find our platform conducive to your learning journey.

26) My doubts have not yet been answered through the doubt engine?

To ensure we address your concerns effectively, we kindly request you provide us with detailed information about the issue you are facing.

Please take a moment to fill out the form using the link below. Your input will help us thoroughly review the matter and provide you with the best possible resolution.

Form Link: https://forms.gle/CwA6MRYp45HKncCUA

Your feedback is valuable to us, and we are committed to enhancing our services based on your feedback. Rest assured, our team will work diligently to resolve the issue you are experiencing.

If you have any other queries or require further assistance, please do not hesitate to reach out to us. We are here to help you every step of the way.

Thank you for your cooperation, and we look forward to resolving the matter promptly.

27) Can you explain what a student-parent dashboard is?

Welcome to our dashboard! 🤖 The dashboard offers an array of features and functionalities designed to elevate your learning experience.

Here's what you can do with the dashboard:

Track DPPs (daily practice problems): Monitor the number of DPPs you have solved and the time taken to complete them. This helps you stay on top of your practice and measure your progress. Kindly note it can take upto 24 hours for your progress to get reflected on the dashboard!

Test performance: Keep a close eye on the number of tests you have taken and view your rank and score in comparison to other students. This feature allows you to assess your performance and identify areas that require more attention. Kindly note it can take upto 24 hours for your progress to get reflected on the dashboard!

Parent and mentor access: The dashboard is accessible to both you and your parents, as well as your teacher and mentor. This way, everyone involved in your education can stay informed and support your preparation journey.

Our goal is to ensure that no student is left behind in achieving their dreams. With the

dashboard, we aim to provide valuable insights and guidance to help you reach your goals. Together, we will work towards success.

Keep studying and learning! 📖 Let's embark on this journey together and make it a fruitful one. If you have any questions or need assistance, feel free to reach out to us. We are here to support you every step of the way.

28) Please guide me to the student parent dashboard on the PW app/web?

To access your dashboard, please follow these steps:

Open the PW app or visit the PW website on your web browser.

Navigate to the "Batch" section from the main menu.

Click on the "Study" section within the 'Cohort' you are enrolled in.

Scroll down on the Study page, and you will find "My Dashboard."

Click on "Dashboard" to explore its features and functionalities.

The dashboard provides valuable insights and tools to enhance your learning experience, allowing you to track your progress, test performance, and receive guidance from your teacher and mentor. Kindly note it can take upto 24 hours for your progress to get reflected on the dashboard!

If you encounter any issues or have any questions regarding the dashboard, please don't hesitate to reach out to us for assistance.

Happy learning! 📖 😊

29) Where can I find and download lectures?

To download the lectures, please follow the steps provided below:

Open the PW App on your device.

Select your desired batch from the Batch section.

Go to the "All Classes" section.

Click on "All classes"

Choose the subject for which you want to download the lectures.

Inside the subject, navigate to the "Lectures" section.

Look for the specific lecture you wish to download.

Below the video, you will see three icons: PDF Document, Download, and Rating-Report.

Tap on the download icon (it looks like an arrow pointing downwards).

The video will be automatically downloaded to your device.

To access your downloaded videos, follow these steps:

Go to your Profile on the PW App.

Scroll down, and you will find the "My Downloaded" section.

From there, you can access all your downloaded videos and PDF files.

If you encounter any issues or have further questions, please feel free to let us know. We are here to assist you and provide support for a seamless learning experience. Happy studying!

30) Is the offline test series available?

Thank you for getting in touch with us.

As of now, we do not offer offline test series. However, if there are any plans to introduce offline test series in the future, we will keep you informed. In the meantime, we encourage you to continue your studies and learning through our online resources.

If you have any further questions or need any assistance, please feel free to reach out to us. We are here to support you in your educational journey. Thank you for your understanding and cooperation.

31) I am facing issues with both the app and the website. They are taking a lot of time to load.

To resolve the issue, please follow these steps to clear site data:

Click on the three dots on the top right corner of the browser, next to your profile picture.

Select "More Tools" and then choose "Developer Tools."

In the Developer Tools window, click on the side arrows to expand the options.

Click on "Application" in the expanded options.

Under "Application," click on "Storage."

Check the box or tick for "Storage/Application/Cache."

Click on "Clear site data."

After clearing the site data, perform a hard refresh of the page by pressing Ctrl+Shift+R.

By following these steps, you should be able to clear the site data and refresh the page to resolve any issues you were facing. If the problem persists or you need further assistance, please let us know, and we will be happy to help you further. Thank you for your understanding.

32) How to Clear browsing data in web?

To resolve the issue, please follow these steps to clear cache files and cookies:

Click on the three dots on the top right corner of the browser, next to your profile picture.

Select "Settings."

In the Settings menu, go to "Privacy and Security."

Click on "Clear browsing data."

In the Clear browsing data window, select "Basic."

Choose "All Time" to clear data for all time.

Check the box or tick for "Cookies and other site data."

Click on "Clear data" to remove the selected data.

After clearing the cache files and cookies, perform a hard refresh of the page by pressing Ctrl+Shift+R.

By following these steps, you should be able to clear the cache files and cookies, which may resolve any issues you were facing with the web version. If the problem persists or you need

further assistance, please let us know, and we will be happy to help you further. Thank you for your understanding.

33) I am not receiving any notifications regarding batches on the web. Can you assist me?

To receive notifications for the latest updates on the web version, please follow these steps:

Click on the three dots on the top right corner of the browser, next to your profile picture.

Select "Settings."

In the Settings menu, go to "Privacy and Security."

Click on "Site settings."

Scroll down and click on "Notifications."

Toggle on the switch to "Allow sites to send notifications."

Click on "Add" to add the website.

Enter "PW.LIVE" in the search bar and click on the website when it appears.

Once added, click on the website name.

Make sure all permissions are allowed to receive notifications.

By following these steps, you will allow PW.LIVE to send you notifications, ensuring you receive the latest updates and information. If you encounter any issues or have further questions, please feel free to reach out to us for assistance. Thank you!

34) The live chat on the website is lagging.

If you are experiencing lagging in the chat during live classes, please try the following steps to resolve the issue:

Go back to the home page of the PW App/Web.

Perform a hard refresh by pressing "Ctrl + Shift + R" on your keyboard.

Return to the live class and check if the chat lagging issue persists.

Performing a hard refresh will reload the page and clear any temporary data that may be causing the chat lag. If the problem continues, please let us know, and we will be happy to assist you further. Thank you for your understanding.

35) How to Clear cache file in app?

If the PW app is not functioning properly on your device, please follow these steps to clear the cache files:

Go to your device's settings.

Find and select "Apps" or "Applications."

Look for "Physics Wallah" in the list of installed apps and tap on it.

Inside the Physics Wallah app settings, select "Storage."

Click on "CLEAR CACHE" to clear the cache files associated with the app.

Clearing the cache can help resolve issues related to app performance and functionality. If the problem persists, please let us know, and we will be glad to assist you further. Thank you for your understanding.

36) I am having trouble logging into the PW app.

If you encounter an error while logging in PW app, please check your mobile's date and time settings to ensure they are accurate. Sometimes incorrect date and time settings can cause

login issues.

If the problem persists despite checking the date and time settings, please don't hesitate to reach out to us. Our team is here to assist you and provide support to resolve any login-related concerns you may have.

Thank you for your understanding, and we hope to help you resolve the issue promptly.

37) Where can I find information about live classes, today's schedule, and the weekly schedule?

To enhance your experience, we want to inform you about some changes we've made to the Batch section in the PW App/Web. All of today's classes are now conveniently accessible from the Study section of the PW App.

To access today's classes, please follow these simple steps:

Open the PW App or visit the PW Web on your device.

Navigate to the Study page.

In the batch list, you will find a section titled "Today's Classes."

Select your desired batch from the list provided.

Check out the class schedule for the day.

This new arrangement allows you to easily access the classes you need for the day, ensuring a smoother and more efficient learning experience.

If you have any questions or need further assistance, please don't hesitate to contact us. We are here to support you on your learning journey. Happy studying!

38) Study section App Navigation

With the latest update to our app/web, we've introduced the all-new 'Study' section, designed to enhance your learning experience and make it more personalized than ever before!

Here are the details of the Study section for the PW App:

Locate the Study section: You can find the Study section conveniently located near the search bar at the top right corner of the Batches Page.

Today's scheduled classes: Once you access the Study section, you'll immediately see a comprehensive list of all the classes scheduled for the day in your subscribed batches. This makes it easier for you to plan and attend your live lectures without any hassle.

Four distinct sections: The Study section is organized into four separate segments to cater to your specific needs:

- a) My Batches Section: In this section, you can find all your subscribed batches listed, allowing you to quickly access the content related to each batch.
- b) Recent Learning: Here, you'll discover the recently accessed content, making it effortless to revisit the lectures, notes, or other materials you've studied.
- c) My Doubts: This section lets you view and manage your doubts efficiently. You can submit your queries, and our Doubt Assistance team will provide prompt responses.
- d) My Downloads: Access all your downloaded lectures and PDF files in one place. This helps you stay organized and access study materials even when offline.

By utilizing the Study section, you can streamline your learning journey, easily access relevant content, and make the most of your PW App experience.

If you have any questions or need further guidance, feel free to reach out to us. We are dedicated to providing you with the best learning support. Happy learning!

39) Can you guide me on how to edit my profile or email in the app?

We appreciate your interest in updating your profile on the PhysicsWallah App/web. To edit your profile, please follow the steps below:

Open the PhysicsWallah App/web.

On the top left corner, you will find three vertical lines, click on them.

Next, click on 'Hi! Your Name' to access your profile.

In the profile section, you can edit your Name, Email id, Address, and Profile picture as needed.

Please note that the registered mobile number used to subscribe to the batch cannot be changed from the Profile settings.

If you have any other queries or need further assistance, please feel free to reach out to us.

We are here to help you in any way we can. Thank you for being a part of the PhysicsWallah community!

40) Can you provide more information about the Board Pattern Test that was mentioned in the Test Planner/Announcement section?

To find the Board Pattern test, please follow the steps below:

Open the PW App/Web and log in to your account.

Go to the All Classes section of your subscribed batch.

In the Notices section, look for the 'Test Paper' tab.

Click on the 'Test Paper' tab to access the PDF file of the Board Pattern test.

The Board Pattern test will consist of objective questions and will be provided in PDF format.

To check your performance and answers, wait for the video solution or test discussion to be uploaded in the 'Test Paper' lecture tab.

Once the video solution or test discussion is available, you can cross-check your answers and review your performance.

If you have any further queries or need assistance, please feel free to reach out to us. We are here to help you with your studies and provide support whenever needed. Happy learning!

41) I didn't see the notification in the PW app. Where can I find it?

The "Notification section" is currently inactive, but we have alternative methods to keep you updated.

Please be informed that all important notifications, including class time updates, test-related information, and other communications, will be sent through our Announcement section and Telegram Groups. To stay up to date, kindly check the Announcements section regularly.

Additionally, we will send push notifications to your device whenever we have important updates to share.

If you haven't joined our Telegram Groups yet, we encourage you to do so. Our Telegram Groups are a great way to receive instant updates and stay connected with the PhysicsWallah community.

We appreciate your understanding and cooperation. Should you have any further questions or concerns, please don't hesitate to reach out to us. We are here to assist you at any time. Happy learning!

42) Could you please provide instructions on how to participate in polls during live classes?

Please don't worry; this issue shouldn't be occurring!

Kindly note that Polls will be activated during the Live lectures for a limited time, and you can participate during that period only.

Here's how you can participate in Polls: https://drive.google.com/file/d/1nm7bs5n4DvTVtmkzqYloyVnaf23Wa3uM/view

During the Live lecture, when the teacher activates the poll, your device will vibrate, and you'll see the Poll Icon in the bottom left corner under the video lecture (In Mobile App) and on the top right corner of the screen (On the Web).

If you still don't see the Poll, please check your app version and make sure it is updated to the latest version (14.15.8).

If you're facing persistent issues with viewing the Poll option, we recommend watching the tutorial on "How to participate in Polls," which can be found here:

If you're still unable to view the Poll option despite following the steps and watching the tutorial, we kindly request you to provide us with a video recording of the issue at the earliest. Our team will investigate the matter thoroughly and work on resolving it.

Thank you for your understanding, and we are committed to providing you with the best learning experience. Should you have any further questions or concerns, please don't hesitate to reach out to us. We are here to assist you at any time. Happy learning!

43) What is Dungal?

Dungal is a Student engagement Activity introduced to improve Active Participation of Students in the classroom.

In a Dungal Session, Teacher will present Questions on the Screen and create a poll for the Questions, Students then can vote for the correct answer on their devices. At the end of every Poll, a Leaderboard shows the ranking and Top performers of the Poll, which is updated after every poll and is also displayed for the whole class and teacher to see.

44) Who can Join the Dungal Session?

To join a Dungal session hosted by the Teacher, A student need to attend the Offline class and carry their Device (Smartphone, tablet etc.) with them.

When the Teacher starts the Session, Join the Ongoing scheduled class on PW App and wait for the Teacher to start the Poll.

45) How can I Join a Dungal Session?

All the Students Attending the Class and having access to the Batch where Dungal session is hosted can Participate in the Session and answer the Polls.

46) What is DPP OMR?

DPP OMR view is a feature introduced to Reduce the time it takes to Submit the DPP online. Here you can Submit your Answers in an OMR format after Solving them on Pen & Paper. This Feature allows you to Attempt your DPP in online test mode as well.

47) What are the benefits of Solving DPP through OMR?

If a student of an offline batch wants to solve daily practice questions on Pen and Paper, DPP OMR gives you an OMR sheet to Mark the answers of your Attempted Questions and save your time by reducing the time it takes to mark and Submit the Answers.

Attempting your DPPs is important but so is Submitting the Answers. This will help you to Analyze your Performance, track your progress in the dashboard and View Solution to the Questions instantly.

48) Who can Attempt DPP through OMR?

Students having access to an Offline Batch and a hard copy of DPP with a QR code on top can Attempt the DPP through OMR.

49) How can I solve DPP through OMR?

To Submit your answers through OMR, Login to PW App then Scan the QR code printed on your DPP. This will redirect you to the DPP OMR page, where you can choose to submit your answers through OMR or Attempt the DPP online.

After making a Suitable choice, you can Submit your answers.

Once you've submitted your DPP, you can see your Accuracy and Solutions to the Questions of the DPP.

