

## **Udaan & LMS FAQs**

### **Project Udaan FAQs**

#### **1) What is Project Udaan 2.0?**

Project Udaan 2.0, an Earth Care Foundation initiative, aims to empower disadvantaged youth through education and skills development. It offers online courses in English proficiency, personality development, career counselling, and recruitment exam preparation.

#### **2) Who can benefit from Project Udaan 2.0?**

Project Udaan 2.0 is designed for poor and underprivileged youth, particularly those in rural areas who lack access to quality education and career opportunities.

#### **3) What courses are offered under Project Udaan 2.0?**

The project provides online courses in English language proficiency, personality development, career counselling, and subject coaching for recruitment exams.

#### **4) How are the courses conducted?**

Courses are delivered online, offering flexibility in terms of timing and location to accommodate the needs of students, especially those engaged in livelihood activities.

#### **5) What is the cost of the courses?**

The courses are available at a highly subsidized nominal cost, ensuring accessibility for poor and underprivileged students.

#### **6) How will students be supported during the courses?**

Each student is assigned a mentor who guides and motivates them throughout the course. Weekly live online classes address doubts, and regular progress assessments ensure effective learning.

**8) How can I contribute to Project Udaan 2.0?**

You can contribute by sponsoring a student's course, raising awareness about the initiative, or collaborating as a mentor or fundraiser. Visit our website ([www.theearthcarefoundation.org](http://www.theearthcarefoundation.org)) for details on how to get involved.

**9) How can I enroll as a student in Project Udaan 2.0?**

Visit your nearest Common Service Centre , they will assist you.

**10) How does Earth Care Foundation collaborate with Common Service Centres (CSCs)?**

We collaborate with CSCs to reach poor and underprivileged youth in remote areas. CSCs identifies potential students, facilitate registrations, and provide access to resources and facilities for the online courses.

**11) What impact have Earth Care Foundation's past projects had?**

Our previous projects, such as Udaan 1.0, have positively influenced underprivileged children through character-building, education, and skill development. Further details can be found on our website.

For additional inquiries, please reach out to us at [23ecfsocialmedia@gmail.com](mailto:23ecfsocialmedia@gmail.com) or visit our website: [www.theearthcarefoundation.org](http://www.theearthcarefoundation.org).

**LMS**

## **Access and Navigation**

### **1. How do I log in to the LMS?**

Once you sign up for a course, the LMS login credentials will be shared with you over email and phone. Use these credentials to log in to LMS.

You can also use the OTP login feature where you can enter your mobile number on the login page and the OTP is shared with you on your registered mobile number.

### **2. Why can't I log in?**

There could be many reasons but the most probable is you have simply forgotten your password, are trying the wrong one or are entering it incorrectly. Some other things to think about include:

Does your username or password contain a mixture of upper and lower case letters? It should be entered exactly.

Are cookies enabled on your browser

### **3. How do I gain access to a course?**

Locate or search for the desired course (you can click 'All courses...' in the 'My courses' block) and click on the course name. If your teacher has given you an enrolment key, enter it when prompted, and click Enrol me in this course. Once you are enrolled in a course, it will appear under "My courses" any time that you are logged into that Moodle site.

### **4. How do I jump between my courses?**

'My Courses' block if it has been added to the page you are on

Go back to the homepage (see below) and then use the main course block (if it has been added!)

### **5. How do I get back to the homepage?**

Use the navigation bar at the top left of the page or the button at the very bottom of the course

### **6. How do I find course X?**

If you are not already enrolled in a course you can search for it by name and description.

### **7. Where is my account information?**

On the top right corner of the home page, click on your name or the arrow next to your name to access your profile. Then select "Profile". You can find your profile details here.

### 8. How can I access my courses on my phone?

Download Moodle application from Play Store -

<https://play.google.com/store/apps/details?id=com.moodle.moodlemobile&hl=en&gl=US&pli=1>

You will be prompted to connect to the LMS website. Enter the URL -

<https://udaan.theearthcarefoundation.org/> to connect to the website and then login using your credentials.

Or alternatively, scan the below QR code and you will be able to login with your credentials.



Commented [UW1]: @Shipra Chandra can you please put the QR code image here. I am not able to

Commented [UW2R1]: this is done.

### 9. I am being re-directed to external websites for some of the courses. How do I login to these sites?

You should be able to login to the LMS as well as all the external sites through OTP. OTP is shared on the registered mobile number that you mentioned while signing up for the courses.

## Courses, Quizzes & Grades

### 1. How can enrol myself in a course?

Self-enrolment is not possible in LMS.

## **2. I am registered for my course. Why can't I see it?**

The reason you cannot see your course yet is most likely because the instructor for the course has not made his/her course visible to students yet

Having the course unavailable is usually a conscious choice, perhaps because the instructor is still adding resources, or because the course is not still live. When the instructor is ready, s/he will make the course available to students and you will see it listed in your "My Courses" block or list in the LMS.

## **3. Why is my course average so low?**

Don't panic! The LMS gradebook takes into account unmarked and unsubmitted work. In other words, you start with zero and as you progress through the course and complete graded activities the percentage will steadily rise

## **4. How can I see my grades for a course?**

To check your grades, go to the course's home page. In the CONTENTS menu, select Course tools. In the Course tools area, select Gradebook. This loads your User report, which lists your grades for each assignment and your course total.

## **5. Why can't I see my quiz grade?**

In the Quiz activity, the instructor controls when the students can see each bit of information such as whether you got a specific question correct, what the correct answer is, and how many points you earned for the quiz (in other words, your grade on the quiz).

If you cannot see your quiz grade, it is most likely that the option for you to view your "Points" is disabled by your instructor.

## **6. I have made the payment and enrolled for a course. Why am I not able to access the course contents?**

It might be possible sometimes that your course is activated on LMS but not on the external sites. Once you receive LMS credentials, your courses on the external sites should also be

activated within 24 hours. However, in case you are unable to access the course even 24 hours after the enrolment on LMS, please contact your VLEs.